May 7, 2019

UAN Tech Support would like to make all clients aware of a situation encountered by a UAN client recently. This client encountered a very sophisticated social engineering attack. He received a phone call from an individual who knew enough about the client to be very believable. In addition, the caller used a false representative from the entity's bank to make the scenario even more challenging. Fortunately, the UAN client became wise to the situation before a large sum of entity money could have been lost but we are not sure if the UAN computer was compromised. The client is now working with the entity's legal representation and is in the process of notifying entity employees of the possible breach and the potential impact to each of them. The UAN computer has been sent to a lab for forensic analysis.

The purpose of this e-mail is warn you that these attacks are becoming more common and the attackers are becoming much more sophisticated by learning some details about you prior to contacting you.

About a year ago, UAN made a course available to you at no cost that helps you identify these types of attacks prior to becoming a victim. The course is still available through the UANlink, (enter UANlink.OhioAuditor.gov in your internet browser) and then click on the Profile Login button in the upper right corner. Your username is your 4-digit UAN Entity ID and the Password is your 5-character Customer Number found on your Auditor of State invoice. You will then see the Cyber Security Training on the right side of the Home page along with instructions to view the courses.

The course is designed by Kevin Mittnick who has had a very interesting career. Since 2000, he has been a paid security consultant, public speaker and author. He does security consulting for Fortune 500 companies and the FBI, performs penetration-testing services for the world's largest companies and teaches Social Engineering classes to dozens of companies and government agencies. Prior to that, he was a computer hacker, fugitive from the FBI and federal prisoner. He has also been the subject of a book, movie and documentary.

In addition to the Cyber Security Training course discussed above, the Auditor of State provides tips and resources for local governments to consider prior to and after a security breach occurs. These tips and resources can be found by going the Auditor of State home page at OhioAuditor.gov, then select Local Government from the top menus and finally select Cybersecurity from the dropdown menu.